

February 26, 2010

CimTel Cable  
P. O. Drawer 160  
Mannford, OK 74044

Marlene H. Dortch, Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW Suite TW-A325  
Washington, DC 20554

RE: EB Docket No. 06-36

Via: ECFS

Dear Secretary Dortch:

Pursuant to 47 C. F. R. § 64.2009(e); please find the accompanying annual CPNI certification and statement for calendar year 2009 for CimTel Cable.

Should you have any questions regarding this filing, please direct them to the undersigned.

Best Regards,



Keith Gile  
Consultant

Cc:

Byron McCoy, Telecommunications Consumer Division, Enforcement Bureau via email:  
[byron.mccoy@fcc.gov](mailto:byron.mccoy@fcc.gov)

Best Copy Printing via email: [fcc@bcpiweb.com](mailto:fcc@bcpiweb.com)

**Annual 47 C. F. R. § 64.2009(e) CPNI Certification**

**E B Docket 06-36**

Annual 64 2009(e) CPNI Certification for 2010 for calendar year 2009

Date Filed: February 26, 2010

Name of company covered by this certification: CimTel Cable

Form 499 Filer ID:

Name of signatory: Gene Baldwin

Title of Signatory: Vice President

I, Gene Baldwin, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See 47 C. F. R. § 64.2001 et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in sections 64.2001 *et seq.* of the Commission's rules

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI

The company represents and warrants that the above certification is consistent with 47 C. F. R. § 1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U. S. Code and may be subject to enforcement action.

Signed



**CimTel Cable (The Company)**  
**STATEMENT OF COMPLIANCE WITH CPNI**  
**47 U.S.C. §222, and 47 C.F.R. § 64.2001- 64.2011**  
**EB Docket No. 06-36**

The Company does not provide telecommunications services to end-user customers, and did not provide telecommunications services to end-user customers during the 2009 calendar year. Notwithstanding, the Company is submitting the attached certification out of an abundance of caution. In the event that the Company begins to provide telecommunications services to end-user customers, the following would summarize accurately the Company's practices and procedures with respect to customer proprietary network information ("CPNI").

***CPNI Use***

- The Company does not use or disclose CPNI without customer consent, except as permitted by 47 U.S.C. § 222 or 47 C.F.R. § 64.2005.
- The Company may use CPNI without customer consent to market communications-related services within those categories of service to which a customer already subscribes
- The Company may use CPNI to market other communications-related services only after providing each customer with an opt-out notice via regular mail
  - Customers may "opt out" of the use of CPNI described in the opt-out notice at any time via toll free number, email, regular mail, or business office visit
  - The Company waits 33 days before assuming that a customer has consented to the use of CPNI described in the opt-out notice, provided that the customer has not already "opted out" of such use.
  - The Company records each customer's opt-out preference in the Company's automated information system, allowing the customer's opt-out consent status to be determined prior to use of CPNI.
  - The opt-out notice is refreshed every two years.
  - The Company provides written notice to the FCC, within five business days, of any instance where opt-out procedures do not work properly and to such a degree that the customer's inability to opt-out is more than an anomaly.
  - The Company requires supervisory review to ensure that any proposed uses of CPNI are covered by existing notices
- The Company does not use or permit third parties to access CPNI for marketing purposes. As such, the Company generally does not seek opt-in consent from its customers.
- During customer-initiated telephone calls or business office visits, and following successful authentication, a customer may be asked to provide one time opt-in consent to allow the Company to use CPNI for marketing purposes during that call or visit.
- The Company requires sales personnel to obtain supervisory approval of all requests to use CPNI for outbound marketing, and maintains records of compliance for at least one year

***Authentication of Customer Identity***

- The Company uses the procedures specified in 47 C.F.R. § 64.2010 to authenticate a customer's identity before sharing any CPNI with that customer
  - For in-person requests, the Company requires the customer to present a valid, government-issued photo ID.
  - For telephone requests, the Company does not provide CPNI on any customer initiated call. Alternatively, the company calls the telephone number of record associated with the provisioned service in order to securely provide CPNI
  - If the Company cannot complete the customer inquiry by means of calling the telephone number of record, the Company will release CPNI only by sending it to the customer's address of record, provided that it has been in effect for at least 30 days.

### ***Training and Disciplinary Measures***

- The Company has implemented internal procedures to educate and train new employees about proper and improper use of CPNI and the disclosure of CPNI.
- The Company has designated CPNI Compliance officer(s) that are responsible for the active monitoring, management and training of all employees with access to CPNI – including but not limited to customer service representatives.
- Employees are instructed to report each potential CPNI violation or breach to supervisors, and the Company has a process for documenting and investigating each potential violation or breach.
- The Company has established disciplinary procedures for any employee that wrongfully accesses, uses, or discloses CPNI, which explicitly state that employees can be terminated for failure to follow the Company's CPNI policies and comply with the Commission's CPNI rules.

### ***Restricted Access to Records and Facilities***

- The Company's automated information system, which contains the CPNI of the Company's customers, is password-protected.
  - Employees with access are required to lock their terminals before leaving their workstation unattended.
  - Supervisors are required to monitor employees for compliance with all system security measures
- All physical facilities containing CPNI are secured, with restricted physical access.

### ***Management of Potential CPNI Breaches and Law Enforcement Requests for CPNI***

- Consistent with 47 C.F.R. § 64.2011, the company has adopted procedures for notifying law enforcement of CPNI breaches and providing deferred notification to customers.
- The Company maintains records of any and all potential CPNI breaches
- The Company validates the authenticity of all requests from law enforcement, and ensures that such requests are lawful, before releasing CPNI